

## Appendix 2

### Local Authority Benchmarking – Neighbouring Devon Districts – 2024-2025

Authority	LGSCO Complaints Dealt With	Not LGSCO	Assessed & Closed	Investigated	Upheld	Not Upheld	Avg. per 100k Residents
East Devon	30	11	16	3	1	2	0.6
<b>Mid Devon</b>	<b>10</b>	<b>4</b>	<b>4</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1.2</b>
North Devon	13	6	6	1	1	0	1.0
South Hams	19	5	12	2	2	0	2.2
Teignbridge	18	9	6	3	1	2	0.7
Torridge	13	2	8	3	1	2	1.5
West Devon	6	1	3	2	1	1	1.7

Source: Local Government & Social Care Ombudsman